



Virgin Media SuperHub 3 Setup and Login Instructions

Manual



Scan the QR code to
visit our website

Virgin Media SuperHub 3 Setup

Most people set up their Virgin Media SuperHub 3 like this after taking it out of the box or resetting it:

- Connect the coaxial wire to the wall outlet. This is the primary line that Virgin offers.
- Plug the opposite end of the wire into the hub's back.
- Plug in the power adapter and turn it on.
- Wait for the lights to stabilize for a consistent white light.

Check your phone or laptop for the WiFi name (SSID) sticker. Enter the password printed below it. That should get you online.

Just connect an Ethernet cable from the hub to your device for a wired connection. That generally makes things more stable.

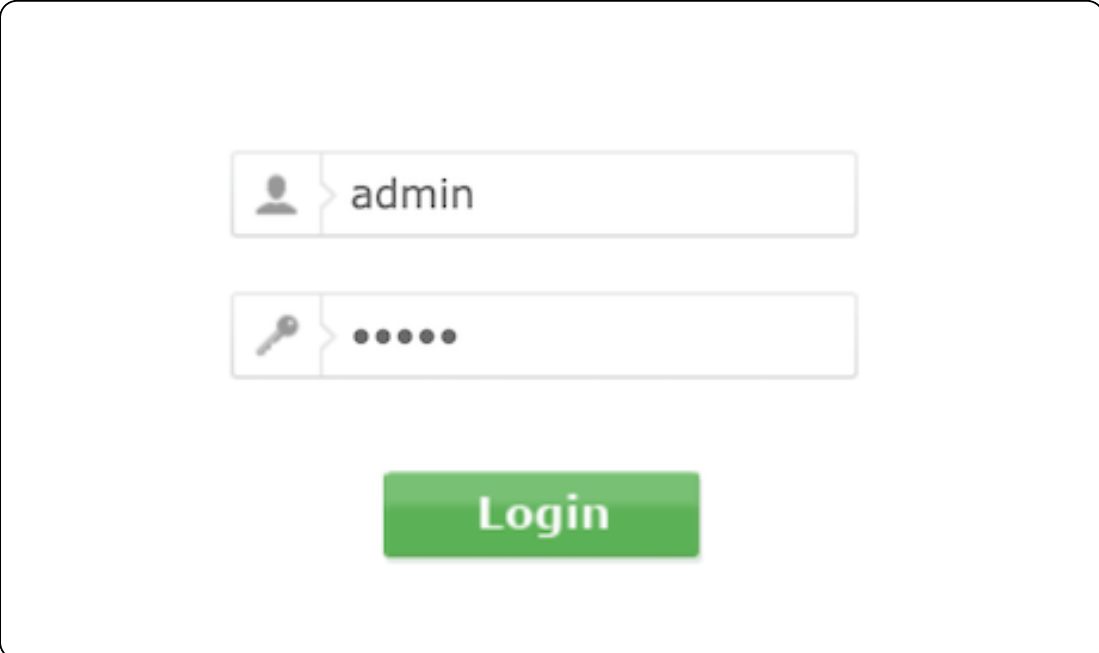


How to Log in to the Hub Settings?

A lot of people get caught here. You may want to alter the WiFi network name, password, or 2.4GHz and 5GHz frequencies. Visit the hub's admin page.

Steps:

- Open a browser on a device connected to the hub (wired or wireless).
- Type 192.168.0.1 in the address bar and hit Enter.
- On the login screen, log in. The default username is "admin," and the password is "changeme" or a hub sticker.

A screenshot of a web-based login interface for a hub. It features two input fields: the top one has a user icon and the text 'admin'; the bottom one has a key icon and five dots representing a password. Below these fields is a green button with the word 'Login' in white text.

admin

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Login

Upon entering, the interface has sections for Wireless, Security, Advanced Settings, and more.

You may do the following from here:

- Rename your WiFi network (choose a memorable name, not your home address).
- Replace WiFi password with a strong one.
- Allow or block things like guest WiFi.
- Restart or reset settings if required.



The website doesn't always load immediately away. In such case, restart the hub, wait a few minutes, and then try again.



THANK YOU

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